

# Making a difference

Ensuring our promises are more than just words.





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# The Dataflex core values

We're honest and transparent, following not just the letter but the spirit of legislation and regulations.

We look to minimize the environmental impact of our products throughout their lifespan.



We try to do what's best by all our stakeholders, are open to criticism and seek out partners who share our core values. Why? Because we want to do things even better tomorrow than we do them today.

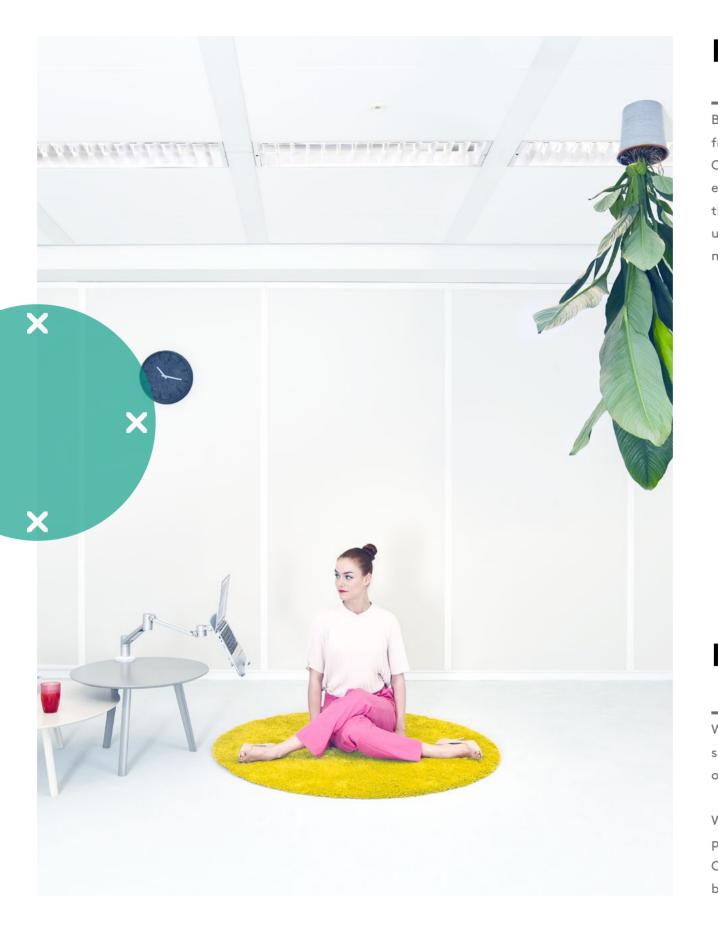
Better for those stakeholders, better for the planet and better for society.







# Doing the right thing



### For people

We treat people with respect. We offer our employees an ergonomically healthy workplace and competitive benefits, and treat them as valued members of the Dataflex family.

We look to build lasting relationships with customers, suppliers, shareholders, communities and governments based on trust.

We challenge discrimination, bribery and corruption. And ensure there is no child labor, modern slavery or conflict minerals anywhere in our product supply chain.

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### For the planet

Because our biggest impact on the planet comes from the production of our goods, we employ Life Cycle Assessment (LCA) to calculate a products' total environmental impact and identify exactly where in the production chain that impact is greatest. We then use all the influence we can over our supply chain to minimize that impact at every stage.

### For sustainable profit

We prioritize a sustainable, healthy business over short-term profit-chasing. So we invest in the future: of our people, our portfolio and our quality systems.

We believe mutually beneficial, long-term partnerships lead to greater efficiency and stability. Creating sustainable value for everyone our business touches.

# Minimizing Dataflex's own footprint

### **Practicing what** we preach

As designers and traders in physical goods, direct emissions account for only a fraction of Dataflex's environmental impact. Which is why we use Life Cycle Assessment to push others in our supply chain to minimize their footprint. But what do we do ourselves? Well actually, quite a lot.

'But what do we do ourselves?'

### In the last 5 years, we have:

- Switched to 100% Dutch wind energy.
- Switched to 100% natural gas for which the CO, impact is compensated.
- Introduced the Dataflex Return Program, which lets customers return their products after usage. We then ensure they're properly recycled and let you see the guaranteed environmental gain.
- Secured an ISO14001 certification for our entire environmental management system.
- Made the results of the LCA of all main our products public in Ecosheets.
- Bought our first electric vehicle and installed an HQ charging station. Today 80% of our vehicles are hybrid or fully electric.
- Installed led lighting and a hyper-efficient air conditioning unit with heat exchanger.
- Installed energy-efficient double flatscreen monitors in all office workplaces to reduce consumption and the need to print.
- Installed a shredder to turn waste cardboard into protective filling material.
- Banned Styrofoam from our packaging.

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## 'Well actually, quite a lot!'

### And we're still not satisfied...

- We're actively involved in developing a standard for LCA calculation guidelines for our industry. Once this is established, we aim to be among the first in the sector to meet those standards and thereby secure ISO14025 certification.
- In the future, undamaged returned parts won't be melted down into raw materials but reused as is.
- We aim to start selling refurbished products. After exchanging all worn and damaged parts, the product will be as good as new and ready for reuse.
- We plan to fit our warehouse with led lighting and our new lighting plan provides light only when and where needed: lowering usage and improving light for workers.

### Ecosheets: Helping you go greener

The Ecosheets that you will find on our website product pages let the reader see the exact environmental impact of that product. We make these Ecosheets public because we want to be transparent and honest with our stakeholders. Thereby helping you make wellinformed choices and hopefully encouraging you to consider entering into a recycling agreement with us.



Ecosheet: 58.622

At Dataflex, we care about the environment. That is why we created this ecosheet. In it we give an accurate overview of the environmental footprint of this product

and how we can reduce it together through recycling

Global Warming Potential (GWP)

The environmental footprint of this Dataflex product is calculated in terms of Global Warming Potential (GWP), which is the impact the product

has on climate change in kg CO2 equivalent

622

8

# Life cycle assessment

Life Cycle Assessment (LCA) is the heart of Dataflex's environmental management system. It accounts for the full impact of a product's life cycle: raw materials production and part production, assembly and transport, storage and usage and finally disposal.

With help from specialists Ecochain, we not only calculate our environmental impact and its sources in detail; We also translate each activity into a financial cost on the environment. This lets us directly compare the environmental impact of diverse activities and make informed decisions on where to focus our efforts.

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\* Validity: Up to 1 year after issue date in upper right hand corner. \*\* 1 in CO- en is equal to 3 14 km with the overage car (course: Ecologent 3 2)

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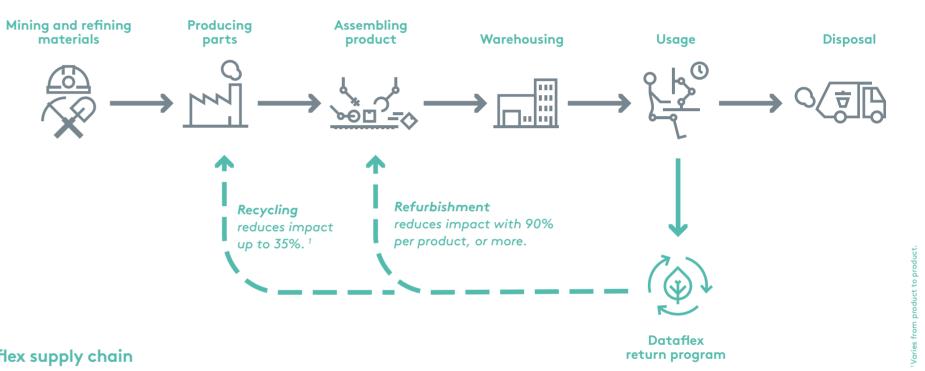
# The Dataflex return program

From our LCA results, we know that some 95% of the environmental impact of Dataflex products comes from mining and refining raw materials and processing used materials. Recycling these materials creates only a fraction of the environmental impact of not doing so; Which is why we're keen to encourage customers to embrace our new Dataflex Return Program.

With the Dataflex Return Program, as a customer you promise to return a product when you no longer need it and we promise to ensure it's then properly recycled. Salvaging and reusing parts that aren't worn or damaged saves melting them down into new materials. This delivers big gains, so we're working hard in both product and system design to make it widely possible in the near future. The new Bento range, for example, has been developed following circular principles.

For more on recycling agreements, please contact your account manager or local sales office.

www.dataflex-int.com



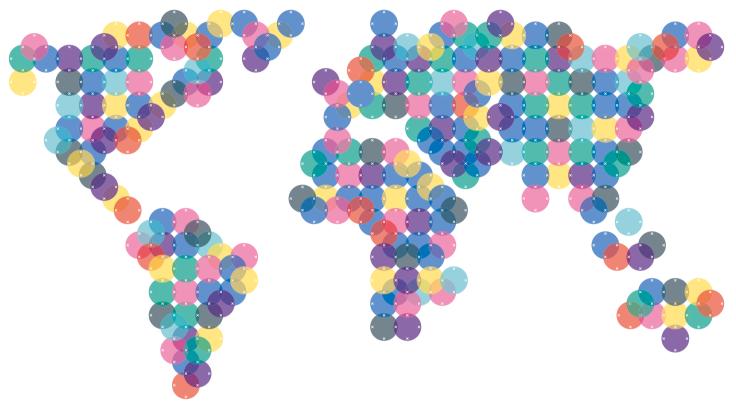
### Dataflex supply chain

'Guaranteeing the biggest environmental gains.'

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## We are international



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